

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	25	((customer near3 support) near server)and (knowledge or expertise or (skill near set))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/01/25 19:33
S2	10	S1 and on-line <i>view all</i>	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/01/25 19:32
S3	87	((customer near3 support))same on-line(knowledge or expertise or (skill near set)) <i>view all</i>	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	AND	OFF	2007/01/25 19:38
S4	20	(customer near3 support).ab. on-line(knowledge or expertise or (skill near set)) <i>view all</i>	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	AND	OFF	2007/01/25 19:38
S5	153	(on-line or (on near line)) same customer near3 (support or service)and (expertise or skill near (set or level)server) <i>(scan)</i>	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	AND	OFF	2007/01/30 15:55
S6	5	S5 and session near3 protocol <i>view all</i>	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	AND	OFF	2007/01/30 15:53
S7	0	S5 and support near6 availabi\$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	AND	OFF	2007/01/30 15:53
S8	22	S5 and support near6 availabi\$4 <i>view all</i>	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	AND	OFF	2007/01/30 15:54

## EAST Search History

S9	96	S5 and support availabi\$4 <i>new all</i>	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	AND	OFF	2007/01/30 15:54
S16	447	(on-line customer service).ab. <i>scan</i>	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	AND	OFF	2007/01/31 13:53